

## QUALITY POLICY

Pucamarca mining unit, belonging to the Peruvian company MINSUR SA, producer of gold and silver that melts into doré bars, declares its firm commitment inspired by the philosophy of continuous improvement to develop its processes and final product (doré), under the highest quality standards, guaranteeing the full satisfaction of our client. In turn, it undertakes to fulfill the following purposes, which are aligned with the context of the organization and its strategic direction:



✚ Accomplish with our client's requirements

Oriented to the satisfaction of our client in a sustainable way through the best mining and industrial practices of the sector that our operations and processes demand.

✚ Continuously improve our production process

Carrying out the planning, implementation, verification, review and maintenance processes of the Quality Management System; which will allow us to achieve high levels of efficiency in our operations.

✚ Establish and meet Quality objectives in our processes

Ensuring the availability of personnel, materials, equipment, infrastructure that are necessary to achieve the objectives set. Likewise, disseminate this Policy with all interested parties.

✚ Develop the necessary skills for our staff

Providing training, training or other tools that guarantee a correct performance in their job position and thus ensure a team committed to our processes and the requirements of our client.

Tacna, 23 de abril de 2021



**LUIS ALEJANDRO ESTÉBAN INGAROCA**

**GERENTE DE UNIDAD**